

# voyager **series**

enjoy the journey



## Instruction Manual



**VYCDVD7 / VYCDVD9**



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This manual covers the following VOYAGER models:

- 1) VYDVD7-BLK: Voyager 7" Clamshell DVD Player BLACK
- 2) VYDVD7-PNK: Voyager 7" Clamshell DVD Player PINK
- 3) VYDVD9-BLK: Voyager 9" Clamshell DVD Player BLACK
- 4) VYDVD9-PNK: Voyager 9" Clamshell DVD Player PINK

## PRECAUTIONS

Thank you for choosing this VOYAGER portable DVD player. Please read this manual carefully before operation and keep it for future reference. It will be helpful should you encounter any operational problem.

**WARNING:** Do not expose this product to rain, moisture or water under any circumstances, doing so may result in the risk of electric shock or fire.

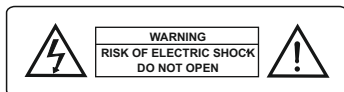
**CAUTION:** To reduce the risk of electric shock, do not perform any servicing other than that contained in the instruction manual unless you are qualified to do so.

Have the unit serviced by a qualified service technician if;

The unit has been exposed to rain or water.

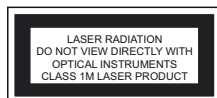
The unit does not seem to operate normally.

The unit exhibits a marked changes in performance.



**LASER:** This product contains a Class 1M Laser. Due to possible eye injury only qualified service technicians should remove the cover or attempt to service this device.

LASER:	
Type	Semiconductor laser GaAlAs
Wave Length	650nm / 780nm
Output Power	5mW
Beam Divergence	60 degrees



## **AUDIO:**



To prevent possible hearing damage, do not listen at high volume levels for long periods.

When using earphones listen at a reasonable volume for reasonable lengths of time.

Do not turn the volume so high that you cannot hear what is around you.

## **WEEE:**



**Disposal of Waste Electrical and Electronic Equipment and/or Battery by users in private households in the European Union.**

This symbol on the product or on the packaging indicates that this can not be disposed of as household waste. You must dispose of your waste equipment and/or battery by handing it over to the applicable take-back scheme for the recycling of electronic equipment and/or battery.

For more information please contact your local household waste disposal office.

**DO NOT ATTEMPT TO SERVICE THE UNIT BY YOURSELF!**

## CAUTIONS ON USING THIS PRODUCT

- For household use only. Do not use outdoors.
- **Danger!** Excessive sound pressure from earphones and headphones can cause hearing loss. If you listen to loud music for a long time, your hearing may be impaired. Set to a moderate volume.
- Danger of suffocation! Keep all packaging material away from children.
- Only use under normal room temperature and humidity conditions.
- Do not move the product from cold into warm places and vice versa. Condensation can cause damage to the product and electrical parts. If condensation does occur leave the DVD player for 30 minutes to stabilise, before use.
- Do not use attachments or accessories other than recommended by the manufacturer or sold with this product. Install in accordance with this user manual.
- When installing the product, leave sufficient space for ventilation. Do not install in bookcases, built-in cabinets or the like.
- Do not impede ventilation by covering the ventilation openings with items, such as newspapers, table-cloths, curtains, etc. Do not insert any objects.
- Do not install near any heat sources such as radiators, heat registers, stoves or other products (including amplifiers) that produce heat.
- Do not shake the product when powered on.
- Do not touch, push or rub the surface of the product with any sharp or hard objects.
- **Danger!** To reduce the risk of fire or electric shock, do not expose this product to rain or moisture.
- The product shall not be exposed to dripping or splashing and no objects filled with liquids, such as vases, shall be placed on the product.
- Care should be taken so that no objects or liquids enter the enclosure through openings.
- No naked flame sources, such as lighted candles, should be placed on the product.

## CAUTIONS ON USING THIS PRODUCT (CONTD.)

- Before connecting the supplied mains adaptor to a socket outlet, make sure the voltage indicated on the product corresponds to your local mains supply.
- If the supplied mains adaptor is damaged, it must be replaced by the manufacturer or its service agent or similarly qualified person in order to avoid hazard.
- Place the supplied mains adaptor and, if necessary, an appropriate extension cable in such a way that pulling or tripping over it is impossible.
- Do not jam, bend or pull the supplied mains adaptor cable over sharp edges.
- Only use the supplied mains adaptor with the Voyager DVD player.
- Protect the supplied mains adaptor cable from being walked on or pinched particularly at the plug, convenience receptacles and the point where it exits from the product.
- The product may not function properly or not react to the operation of any control due to electrostatic discharge. Switch off and disconnect the appliance; reconnect after a few seconds.
- Danger! Before cleaning, switch the product off and disconnect the supplied mains adaptor plug from the socket.
- Refer all servicing to authorised service agent. Do not attempt to repair the product yourself. Servicing is required when the product has been damaged in any way, such as the supplied mains adaptor has been damaged, liquid has been spilled, objects have fallen into the product, the enclosure is damaged, the product has been exposed to rain or moisture, does not operate normally, or has been dropped.

The model number and serial number are located on the back housing of the DVD player, please record these details below along with the date of purchase.

**Model Number:**

**Serial Number:**

**Date of Purchase:**

## PACKAGE CONTENTS

Please check the contents of your purchased model using the guide below. In the event of an item being missing please contact your retailer.

### DVD Player



### Mains Adaptor



### Remote Control

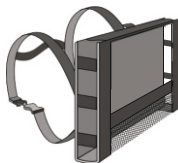


### Instruction Manual



Available accessories (sold separately), please contact your local VOYAGER retailer.

### Car Headrest Bag



### Car Power Cable



### Note:

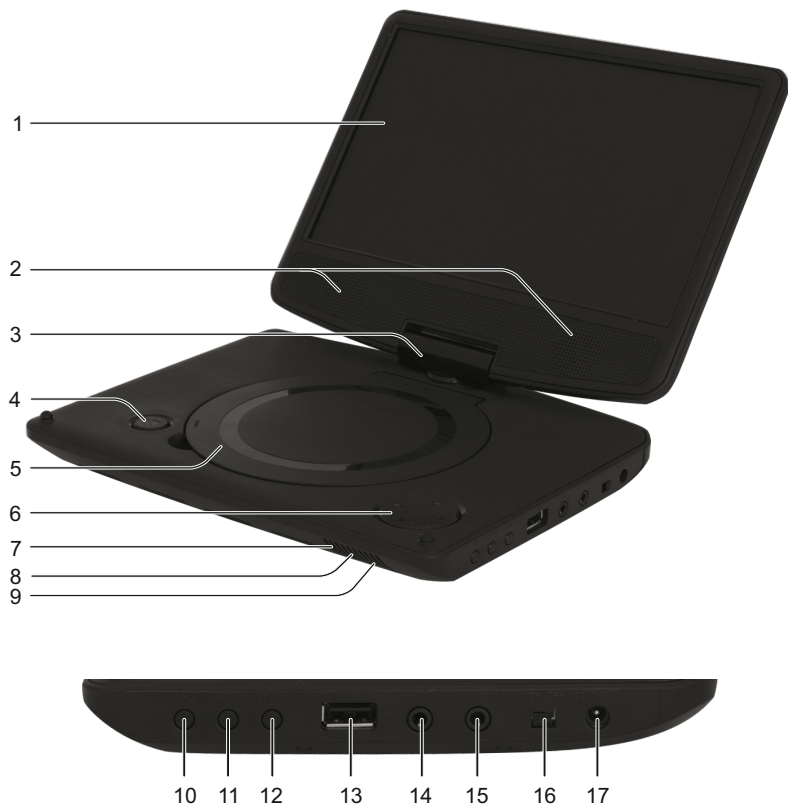
The actual products might appear slightly different from pictures shown above.

Should you experience any difficulties, please do not hesitate to call our English speaking technical support team on +44 (0)2920 866429, lines are open during normal business operating hours: 09:00-21:00hrs.

Email: [support@voyager-systems.co.uk](mailto:support@voyager-systems.co.uk)

## PARTS AND CONTROLS

The parts and controls for the VYCDVD7 and VYCDVD9 are identical, please see the diagram below and the following pages for details.



## PARTS AND CONTROLS (CONTD.)

### 1. LCD screen

### 2. Stereo speakers

### 3. 2 Axis hinge

### 4. ▲ button

Push to open disc compartment cover.

#### NOTE:

Take care not to force cover open beyond it's design limits.

Damage caused is easily identifiable and not covered under the manufacturers warranty.

### 5. Disc compartment

### 6. Multi-function button



Short press (menus):

▲ Up

▼ Down

◀ Left

▶ Right

Long press (playback):

◀◀ Previous

▶▶ Next

VOL- Volume -

VOL+ Volume +

#### Note:

Short press functions are not available during movie playback, as indicated by the following symbol appearing on screen

Use the remote control for full disk navigation functions.

### 7. Dual colour battery LED indicator

Green flashing = Charging.

Green = Charged.

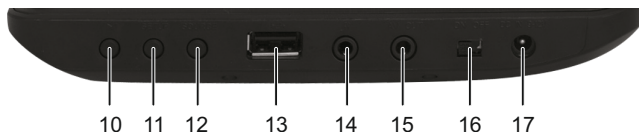
### 8. Receiver for remote control

Point remote control here.

### 9. Power LED indicator

LED will be illuminated RED when the DVD player is turned on.

## PARTS AND CONTROLS (CONTD.)



### 10. Play / Pause & Enter button

Press to stop play / pause playback.  
Press when in a menu to confirm selection.

### 11. Setup button

Press to enter the Setup menu.

### 12. Source button

Press to select the mode, with choice of DVD or MEDIA (USB).

### 13. USB port

Insert USB memory stick here. For direct connection of USB flash memory sticks only. NOT for PC connection or for an external hard drive / alternative device. For further information on USB playback please see pages 19 and 20.

### 14. Earphone socket

Connect earphones (not supplied) here, note that connecting earphones will mute the speakers.



- To prevent possible hearing damage, do not listen at high volume levels for long periods.
- When using earphones listen at a reasonable volume for reasonable lengths of time.
- Do not turn the volume so high that you cannot hear what is around you.
- Do not use Multimedia headphones with an integrated microphone, as they will not work correctly.

### 15. AV Out socket

Connect the DVD player to an external device, such as a television.  
Contact your local VOYAGER retailer to purchase the correct AV cable.

### 16. On / Off switch

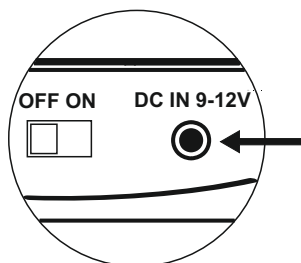
### 17. DC IN socket

Connect the supplied mains adaptor here.

## GETTING STARTED

### Mains adaptor

Connect the supplied mains adaptor to the socket marked 'DC IN 9-12V' on the right-hand side DVD player.



Note:

Only use the supplied mains adaptor, which is labelled:  
'VOYAGER VYCDVD SERIES'

Model Number: SEF0900100G1BA

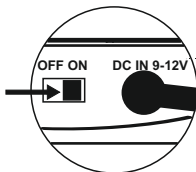
Manufactured by: Mass Power Electronic Limited

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## GETTING STARTED (CONTD.)

### Turn the DVD player on

Slide the power switch which is located on the right-hand side of the DVD player, to the ON position



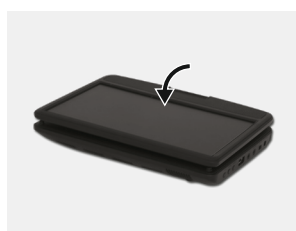
### Insert disk

Press the  button to open the disk compartment, insert disk and close lid. Playback of the disk content will start automatically.



### Rotate & Swivel the screen

The screen can swivel to change the viewing angle and also can then be rotated to fold flat against the main body.



#### Note:

The screen will only swivel in a 'clockwise' direction, to try and move the screen in an 'anti-clockwise' direction WILL result in damage being caused. Do NOT force the screen beyond the rotational limit stops. This easily identifiable damage is NOT covered under the Manufacturers Warranty.

## INTERNAL BATTERY

The DVD Player incorporates an integral Lithium Polymer battery for high performance and optimum playback times. The battery has no memory effect and can be charged safely, regardless of whether the battery is fully or partially discharged.

Playback time is approximately 1.5 hours after a full charge, when used under normal operating conditions.

### First Time Use

The battery should be charged for a minimum of 4 hours for the initial charge to maximize the battery life thereafter.

### Battery Charging

Connect the DVD player to the supplied mains adaptor, the LED indicator will flash GREEN when the battery is charging and will turn solid GREEN once the battery has received a full charge.

The battery will charge (as required) when power is available. The DVD player can be in use whilst the battery charges.

Charge time for a fully discharged battery is approximately 2 -3 hours.

### Note:

In the event of a battery charging error, the battery charging LED indicator will 'flash'. Please verify that the correct 9.0Vdc 1Amp mains adaptor is being used (identified by the 'VOYAGER VYCDVD SERIES' sticker). Disconnect and re-connect the mains adaptor until the fault clears. If the fault does not clear, then contact your dealer for repair.

It is recommended that the internal battery is recharged fully every 4months, in order to prevent deep battery discharge and possible damage.

Failure to do so may result in the battery failing to hold a charge and will not be considered manufacturing defect and therefore not covered under the Manufacturers Warranty.

### Battery Replacement

The internal battery is not user replaceable, once it no longer holds its charge (approx. 300 charging cycles) please contact your VOYAGER Authorised Service Centre, for a replacement battery to be fitted by a qualified engineer.

### Low Battery Warning

A low battery warning will appear on-screen when the battery is nearly exhausted. Please connect the supplied mains adaptor at this time to either continue using the player and/or recharge the battery.

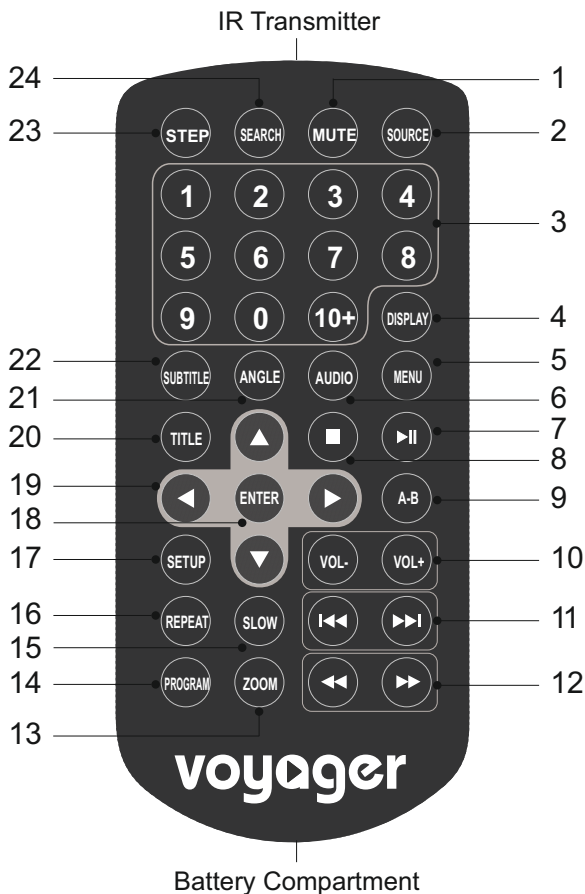
### Caution:

Danger of explosion if battery is incorrectly replaced.

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## REMOTE CONTROL

This section describes the remote control functions.



## REMOTE CONTROL (CONTD.)

1. **MUTE**  
Disable the audio output, applies to DVD player speakers, earphones and audio out.
2. **SOURCE**  
Press to select media source: DVD / MEDIA.
3. **NUMBER BUTTONS**  
Used to select numbered items within menus and also to input password.
4. **DISPLAY**  
Press to display playback information, i.e. disk chapter etc.
5. **MENU**  
DVD: Press to return to the disk root menu.
6. **AUDIO**  
DVD: Press to toggle through available languages on current disk.  
CD: Press to toggle through available audio channels on current disk.
7. **PLAY/PAUSE**  
Press once during playback to pause, press again to resume playback.
8. **STOP**  
Press once during playback to stop playback of DVD content, pressing the play/pause button will then resume playback from that point.  
Press twice to stop playback of DVD content, this will cancel resume function.
9. **A-B**  
Repeat a segment. Press once to set the start point, press again to set the endpoint. Press a third time to exit.
10. **VOLUME**  
Press + or - as required to adjust volume level, applies to DVD player speakers and earphones.
11. **NEXT / PREVIOUS**  
Press next or previous as required to move to next or previous chapter or track.

## REMOTE CONTROL (CONTD.)

### 12. FAST FORWARD / REWIND

Press as required to move forwards or backwards (x2, x4, x8, x16, x32) during playback, pressing a sixth time will return to normal playback. Pressing the play button will also return to normal playback.

### 13. ZOOM

DVD: Press zoom as required to enlarge or shorten the image. Each press changes zoom level: 2X, 3X, 4X, 1/2, 1/3, 1/4, Normal.

The zoom icon will appear on-screen briefly in the top right corner.

JPEG: Press zoom and then use the ►► button to enlarge the image or to ◀◀ shorten the image.

The navigation buttons can be used to toggle throughout the enlarged image.

Press zoom once more to exit zoom mode.

### 14. PROGRAM

Press to open the program function, this enables you to select chapters or tracks.

Using the number buttons to select required chapters or tracks, press play to start playback.

To cancel stored program press the program button once more.

Program will be cancelled when disc is removed or the DVD player is turned off.

### 15. SLOW

Press as required to slow playback 1/2, 1/4, 1/8, 1/16), pressing a fifth time will return to normal playback.

### 16. REPEAT

Press during playback to select required repeat mode as given below.

DVD: Chapter / Title / All / Off

CD: Track / All / Off

MP3: Shuffle / Random / Single / Repeat one / Repeat Folder / Off

### 17. SETUP

Press to open the Setup menu.

### 18. ENTER

Press to confirm selection within the menus.

### 19. NAVIGATION BUTTONS

Press as required to navigate through the options within the menus.

## REMOTE CONTROL (CONTD.)

**20. TITLE**

Press to return to the DVD title menu.

**21. ANGLE**

Press to change the viewing angle during DVD playback.

This feature may not be available on some discs.

**22. SUBTITLE**

Press to toggle through available subtitle languages on current disk.

**23. STEP**

Press to view movie frame by frame.

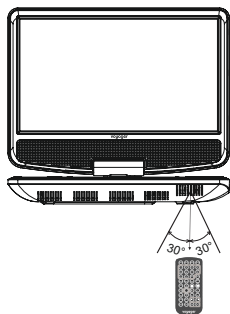
**24. SEARCH**

Press to enter a specific time, title or chapter on current disk.

## USING THE REMOTE CONTROL

The remote control is supplied with the battery installed, to start using please remove the plastic battery isolation tab.

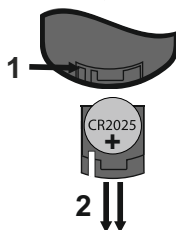
When using the remote control, ensure that the remote is pointing towards the receiver on the front of the DVD player, as shown below.



Approximate working distance is 3 metres with a working angle of 30° left and right from centre.

To replace the battery please follow given instructions and see diagram below.

1. Push the spring clip to the right and slide battery tray out.
2. Replace the battery with correct type (CR2025 3V) taking care that the polarity is correct, as shown below.



### WARNING:

The remote control supplied with this product contains a coin/button cell battery.

- Do not ingest the battery, due to Chemical Burn Hazard.
- Keep new and used batteries away from children.
- If the battery compartment does not close securely, stop using the product and keep it away from children.
- If the coin/button cell battery is swallowed, it can cause severe internal burns in just 2 hours and can lead to death.
- If you think batteries might have been swallowed or placed inside any part of the body, seek immediate medical attention.

## USB MEDIA PLAYBACK

The VOYAGER series of DVD players allows playback of media from a USB memory stick.



Insert the memory stick into the USB port located on the right-hand side of the DVD player, press the SOURCE button on the side of the DVD player or on the remote control and select Media.

The folders / files stored on the memory stick will be listed on screen, this may take a few seconds depending on how much content is stored on the memory stick.

Use the navigation and ENTER buttons to open folders and select files as required.

### Movie Playback

Once a compatible video file (MPEG-2, DivX4/5, AVI, Xvid, Jpg, MP3) has been selected playback will begin.

Should the file be of a format that is not supported (e.g. MPEG-4) an on screen message will appear saying 'CODEC NOT SUPPORTED'.

In order to convert movies in to a playable format, see the section of this manual entitled "Video Compression Formats".

During playback, functions such as play / pause, fast forward, repeat, zoom etc. remain available.

Once playback is stopped press ◀ to return to previous directory.

### Music Playback

Once selected a music file (Mp3) will begin playback.

During playback use the play / pause buttons on the remote control or on the side of the DVD player as required.

Fast forward and rewind can selected using the remote control.

Press ◀ to return to previous directory.

## USB MEDIA PLAYBACK (CONTD.)

### Viewing Images

Once an image has been selected a slide show will begin of the images available within the selected directory.

Press the stop button during the slide show to open the preview screen, from here you can access the 'Menu' to view button functions available during slide show.

To continue select 'Slide Show' and press ENTER, alternatively select an image to start the slide show.

The slide show will automatically stop once images within the selected directory have been viewed.

Press ◀ to return to previous directory.

## VIDEO COMPRESSION FORMATS

### Video Compression Formats

The use of the DivX encoder is recommended in order to compress movies and then play upon this player. Whilst there are many movie formats and compression software available, most use MPEG4 algorithms at their heart. DivX is just one such MPEG4 compressor, but it is the most widely used and recognised by Sony, Panasonic and other manufacturers.

This device is capable of DivX playback in order to provide a reliable and consistent playback performance.

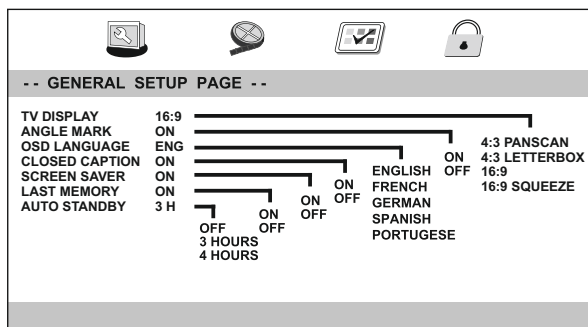
When using the official DivX encoder (download from [www.DivX.com](http://www.DivX.com) at a small charge) and always use the "Home Theatre" option for optimum compression and suitable playback quality upon the player. Maintain the 16:9 ratio for full screen viewing.

If your DivX movie is still unable to be played upon the Voyager Player then please change the file extension from .divx to .avi and re-try.

Use of other compression software, or the playback of other format files may have unreliable or unpredictable results and is not recommended.

## SYSTEM SETUP MENU

Press **SETUP** on the remote control to access the system setup menus. Using the navigation buttons and enter button, select required option, press **SETUP** to exit.



### TV DISPLAY

Select the aspect ratio of the playback image.

Default: 16:9

### ANGLE MARK

Select the angle during playback.

Default: ON

### OSD LANGUAGE

Select preferred language used for the DVD players on screen display.

Default: ENG

### CLOSED CAPTION

Select whether to display the additional data that some discs contain during playback.

Default: ON

### SCREEN SAVER

Turn Off / On the screen saver which appears on screen after a few minutes of inactivity.

Default: ON

Continued on next page.

## SYSTEM SETUP MENU (CONTD.)

### LAST MEMORY

Turn Off / On the last memory function.

Default: ON

### AUTO STANDBY

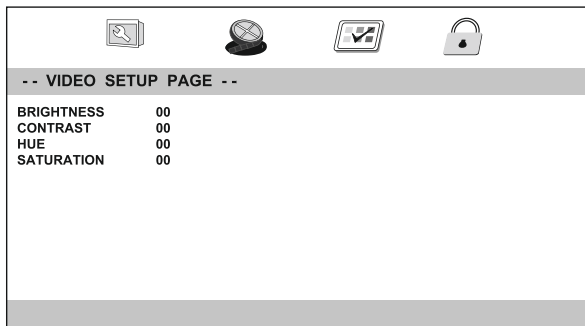
Turn Off / On the auto standby function.

Default: 3 H

**Some functions and features may depend on disc content and therefore may not be available.**

## SYSTEM SETUP MENU (CONTD.)

### Video Setup Page



#### BRIGHTNESS

Adjust the brightness to best suit viewing environment.

Default: 00

#### CONTRAST

Adjust the contrast to best suit viewing environment.

Default: 00

#### HUE

Adjusting the hue to best suit viewing environment.

Default: 00

#### SATURATION

Adjust the saturation to best suit viewing environment.

Default: 00

## SYSTEM SETUP MENU (CONTD.)

### Preference Setup Page

-- PREFERENCE SETUP PAGE --

TV TYPE	PAL					PAL
AUDIO	ENG					AUTO
SUBTITLE	ENG					NTSC
DISC MENU	ENG					
PARENTAL	ADULT					
DEFAULT						

1 KID SAFE	ENGLISH	ENGLISH	ENGLISH
2 G	FRENCH	FRENCH	FRENCH
3 PG	GERMAN	GERMAN	GERMAN
4 PG13	SPANISH	SPANISH	SPANISH
5 PGR	PORTUGUESE	PORTUGUESE	PORTUGUESE
6 R		OFF	
7 NC17			
8 ADULT			

#### TV TYPE

Select the TV type for when DVD player is used with a television.

Default: PAL

#### AUDIO

Select the preferred audio language.

Default: ENG

#### SUBTITLE

Select the preferred subtitle language or turn subtitles off.

Default: ENG

#### DISC MENU

Select the preferred disc language.

Default: ENG

#### PARENTAL

Select the required parental control level to prevent minors from viewing unsuitable content.

The default setting is ADULT which allows all content. To change this setting, select required option and enter password (see Password Setup information on next page). Once the 4 digit password has been selected successfully OK will change to yellow, press ENTER to return to the preference menu.

The selected parental control will be highlighted.

#### DEFAULT

Select RESET and press ENTER to return DVD player to default settings.

This will not reset parental control or password had these previously be changed.

## SYSTEM SETUP MENU (CONTD.)

### Password Setup Page

-- PASSWORD SETUP PAGE --

PASSWORD MODE ON  
PASSWORD CHANGE

OLD PASSWORD  
NEW PASSWORD  
CONFIRM PWD  
OK

ON  
OFF

#### PASSWORD MODE

Turn Off / On the requirement to enter a password when selecting the Parental Control level.

Default: ON

#### PASSWORD

Change the default password '1234' to one of your choice.

This new password will now be used for changing parental control, unless password mode has been turned off.

#### Note:

A master password of '1369' will always remain functioning in event of password being forgotten.

## PRODUCT SPECIFICATION

Compatible Disc Types	DVD / DVD+R / DVD+RW / DVD-R / DVD-RW CD / CD-R
Compatible Media Formats	Video: AVI / MPG / DIVX 4,5,6 Audio: MP3 Images: JPG
LCD Panel Size	VYCDVD7: 7" VYCDVD9: 9"
LCD Screen Ratio	16:9
LCD Panel Resolution	VYCDVD7: 800 x 480 x RGB VYCDVD9: 800 x 480 x RGB
Mains Adaptor	Input:100-240V 50-60Hz Output: 9Vdc 1A
Battery	VYCDVD7: 7.4V / 1000mAh VYCDVD9: 7.4V / 1000mAh
Operating Range	9 - 14.1Vdc
Power Consumption	<10W
Inputs	Optical Disk Drive USB Interface - Memory Stick use only (upto 16GB)
Outputs	3.5mm Audio / Video socket 3.5mm Stereo Headphone socket 2 x Stereo Speakers
Remote Control Battery Type	Type: Lithium Cell Rating: 3V Model: CR2025
Dimensions	VYCDVD7: 177 x 160 x 40mm VYCDVD9: 222 x 174 x 42mm
Weight	VYCDVD7: 0.60Kg VYCDVD9: 0.73Kg

## SMASHED SCREEN IDENTIFICATION

A Liquid Crystal Display (LCD) Screen is a multilayer complex component.

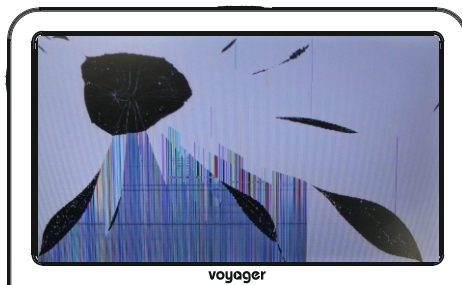
Under the tough outer plastic layer, the glass sandwich beneath holds the LCD crystals in place, which are themselves suspended in fluid. In the unfortunate event of an accident, particularly a sharp localized impact, the glass will break. The tough plastic outer sheet on the surface of the glass keeps all the glass intact underneath preventing shards from falling out. This is a specific safety feature, particularly implemented for the younger users and also for in-car use.

The broken glass normally shows signs of the impact mark and also cracks radiating away. The resultant fluid leakage renders the panel inoperable.

Symptoms are often a dark round mark, a white screen without picture and maybe some multi-coloured lines. Depending on the individual break, an element of the image may remain for a while, but not for long, as the fluid leaks away. Some inky black staining may also appear upon the crack lines, as the fluid escapes.

Unfortunately a break of this nature is not covered under the manufacturers warranty as it is accidental damage to the product, rather than an original defect from manufacture.


Please see below for a sample image of a broken LCD panel for reference. Replacement panels can however be installed by the VOYAGER product support centre after contacting them directly. See [www.voyager-systems.co.uk](http://www.voyager-systems.co.uk) for details.



## PIXEL STATEMENT

The LCD screen contains 1,152,000 pixels. Pixels can however fail during normal product life. 1 pixel = 0.00000086% failure rate, one pixel failure per year of operation is considered normal and not a cause for concern.

## TROUBLE SHOOTING

Problem	Solution
DVD player will not work.	<p>Apply power to the DVD player by using the supplied mains adaptor, identified by the 'VOYAGER VYCDVD SERIES' sticker.</p> <p>Check DVD player On / Off switch is in the On position. Check the power LED indicator is illuminated on the DVD player, if not then the supplied mains adaptor or DC IN socket may have been damaged, please contact your local VOYAGER dealer for further information.</p>
The DVD player has a blank screen and will not operate, even though switch is in the ON position.	<p>The battery may be exhausted, apply power to the DVD player by using the supplied mains adaptor, identified by the 'VOYAGER VYCDVD SERIES' sticker.</p> <p>The DVD player may be in Auto-Standby shutdown. Using the ON / OFF switch turn off and on, normal operation should be available. The Auto-Shutdown function can be turned off in the setup menu</p>
The disc will not play.	<p>The disc may be damaged or dirty, clean the disc and try once more. If the disc will still not play try another. Poor playback may be caused by dirt on the laser lens, use a clean, dry cotton bud (add pure alcohol sparingly if available) and wipe the cotton bud across the lens VERY gently, the lens is held by spring suspension, so be very careful.</p>
The picture is pixelated or distorted.	<p>The disc may be damaged or dirty, clean the disc and try once more. If the disc will still not play try another.</p>
No picture.	<p>Check that the disk cover is closed firmly. Check the smashed screen identification information. Check the DVD player is in DVD mode.</p>
Lines on the screen.	<p>Check the smashed screen identification page. Any permanent diagonal lines are indication of breakage. The screen glass does NOT fall out, as this is a safety feature.</p>
The  icon appears on screen.	<p>The requested operation is not allowed at this time.</p>
Can't advance through a movie.	<p>You can't advance through the opening credits and copyright warnings at the beginning of a movie as the disk is programmed to prevent this.</p>
No sound or distorted sound.	<p>Turn the volume UP on the remote control. Ensure that the MUTE key has not been pressed. Advance the movie to a section where sound should be heard. Press the AUDIO button on the remote control to choose an alternative.</p>

## TROUBLE SHOOTING (CONTD.)

Problem	Solution
No sound from the speakers.	Check the player by using headphones. If these are working normally then the headphone connector is damaged and needs repairing.
My headphones don't work correctly in the Headphone socket.	Check that the headphones are NOT multimedia headphones with an integrated microphone, as these will not work correctly. The Jack plug should have 3 silver contacts only, NOT 4.
USB media will not play.	Video, Music and Photo's may not be of the correct format. Ensure that any video recording is an official DivX type. (See earlier in manual) Music, MP3 and Photo JPEG formats. Use only USB sticks plugged directly to the USB socket and formatted in FAT 32. Check media device is not damaged. Change files with a '.divx' extension to '.avi'.
Disk cover flap is broken off.	Contact a VOYAGER approved service centre for a non-warranty repair.
The screen hinge is damaged.	Contact a VOYAGER approved service centre for a non-warranty repair.
The Multi-Functional button will not operate fast forward or rewind during movie playback.	This is normal, use the remote control.
The remote is not working.	Make the battery isolation tab has been removed. Make sure the DVD player is turned on. Ensure the remote control battery is working. Ensure to point the remote control directly at the DVD players IR receiver. Replace the battery with a new CR2025 type if required. Ensure disk is present within the DVD player. Ensure the disk is label uppermost.
'NO DISC' is shown on screen.	Ensure the disk is not distorted, stained, scratched or damaged.

## NOTES



# voyager

[www.voyager-systems.co.uk](http://www.voyager-systems.co.uk)



VYCDVD-S-IM-ENG-R7